

Procurement Office
Harford Community College
401 Thomas Run Road
Bel Air Maryland 21015
443.412.2307

RFP 18P-007 – SCHEDULING MANAGEMENT SOFTWARE SYSTEM SOLUTION

ADDENDUM NO. 1

The following shall be incorporated into the captioned solicitation as though included in the original documents issued:

1. Vendor questions and College responses received to date:
 - Q1. To our knowledge, it is quite unique in the industry and we would to know if we can be considered for this bid without meeting the criteria in item **9.0.3 Bidders must have a minimum of (5) five years' experience providing the services covered in this RFP?**
 - R1. Requirement is hereby **revised to read** as follows:
9.3 Firms with five (5) or more years' experience providing the services covered in this RFP will be awarded higher technical scores in this area.
 - Q2. Regarding 7.2.2 Can you please explain what you mean by customized competencies, and provide a couple of examples if possible?
 - R2. The College included this language to allow addition of specific "pre-requisites" to courses, as well as specific detail about classroom space.
 - Q3. Regarding 7.3.11 Fully accessible through multiple platforms – are you referring to browsers here, or if not, can you please list a few examples of which platforms the question refers to?
 - R3. The College seeks to transfer data and reports into other platforms – for example, pushing information directly to its website.
 - Q4. ADA compliance is required for public facing pages, so the front end portal where students select courses must be ADA complaint, but are you requiring that the backend, where most of the scheduling takes place, also be ADA compliant?
 - R4. Responses including ADA compliance throughout will receive preferential technical score in this area.
 - Q5. Regarding 7.5.1 For approximately how long would you want to have an implementation technical support person on site?
 - R5. On site assistance would certainly be necessary at implementation. The College expects to have ongoing virtual support.

END ADDENDUM 1

April 27, 2018